

Effective Date: February 16, 2026

HIPAA - NOTICE OF PRIVACY PRACTICES

Your Information. Your Rights. Our Responsibilities.

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. THIS NOTICE DESCRIBES:

- HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED
- YOUR RIGHTS WITH RESPECT TO YOUR HEALTH INFORMATION
- HOW TO EXERCISE YOUR RIGHT TO GET COPIES OF YOUR RECORDS AT LIMITED COST OR, IN SOME CASES, FREE OF CHARGE
- HOW TO FILE A COMPLAINT CONCERNING A VIOLATION OF THE PRIVACY, OR SECURITY OF YOUR HEALTH INFORMATION, OR OF YOUR RIGHTS CONCERNING YOUR INFORMATION, INCLUDING YOUR RIGHT TO INSPECT OR GET COPIES OF YOUR RECORDS UNDER HIPAA

YOU HAVE A RIGHT TO A COPY OF THIS NOTICE (IN PAPER OR ELECTRONIC FORM) AND TO DISCUSS IT WITH OUR PRIVACY OFFICER (856) 424-1333 OR VIA EMAIL AT privacyofficerJFCS@jfedsnj.org IF YOU HAVE ANY QUESTIONS.

Your Rights

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

Get an electronic or paper copy of your case record

- You can ask to see or get an electronic or paper copy of your case record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your case record, usually within 30 days of your request. We may charge a reasonable, cost-based fee.
- Ask us about your right to access to inspect and obtain a copy of your health record and other health information, at limited cost or, in some cases, free of charge; and your right to have us send an electronic copy of health records and other health information in an electronic health record to another person or entity.

Ask us to correct your case record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say “no” to your request, but we’ll tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say “yes” to all reasonable requests.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say “no” if it would affect your care or we determine that your request is unreasonable.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say “yes” unless a law requires us to share that information.

Get a list of those with whom we’ve shared information

- You can ask for a list (accounting) of the times we’ve shared your health information for six (6) years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We’ll provide one (1) accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within twelve (12) months.

Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.
- Unless you are an emancipated minor or there is another law granting you legal authority to make your own healthcare decisions, your parent or legal guardian will make decisions regarding your health information.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.
- We will not retaliate against you for filing a complaint.

Discuss this notice of privacy practices

- You have the right to discuss this notice of privacy practices or our privacy practices with the Privacy Officer listed at the top of this notice.

Your Choices

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions. If you do not tell us that you have a preference, or that you want to limit what we can share, we will exercise our professional judgment in what we share.

In these cases, you have both the right and choice to tell us to limit how we may:

- Share information with your family, close friends, or others involved in your care or payment for your care, including following your death.
- Share information in a disaster relief situation

If you are not able to tell us your preference, for example if you are unconscious or you never told us about your preference, we may go ahead and share your information if we believe it is in your best interest or in our professional judgment. We may also share your information when needed to lessen/minimize a serious and imminent threat or danger to health or safety and in other circumstances required by law.

In these cases, we never share your information unless you give us written permission:

- Marketing and/or sale purposes. We cannot imagine ever selling your information but if a situation arose, we would not sell your information without a HIPAA compliant authorization.
- Sharing of psychotherapy notes outside of our organization unless permitted by law
- Other instances that require written permission
- In many cases, written permission will require certain elements to be included in a document you sign that is called a “HIPAA Authorization.” We will let you know when such a document is needed. You can always ask us about this as well.
- In the case of fundraising, we may contact you for fundraising efforts, but you can tell us not to contact you again.

Our Uses and Disclosures

How do we typically use or share your health information?

We typically use or share your health information in the following ways.

Treat you

We can use your health information to treat you and share it with other professionals who are treating you.

Example: A doctor treating you for an injury asks about your overall health condition.

Run our organization

We can use and share your health information to run our practice, improve your care, and contact you when necessary.

Example: We use health information about you to manage your treatment and services. We may also share your health information with our “business associates” that help us in performing services for us that involves your health information such as our attorneys, accountants, and others.

Bill for your services

We can use and share your health information to bill and get payment from health plans or other entities.

Example: We give information about you to your health insurance plan so it will pay for your services.

Appointment Reminders and Health-Related Benefits and Services

We may use your health information, as necessary, to contact you to remind you of your appointment, and inform you about treatment alternatives or other health-related benefits and services that may be of interest to you. Let us know if you do not want us to use your health information for these purposes or if you want to limit how we use your information.

How else can we use or share your health information?

We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

Help with public health and safety issues

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Reporting as required by laws that govern us or our clinicians and/or our organization

- Preventing or reducing a serious threat or danger to anyone's health or safety
- Other situations as permitted by law

Research and Grants

We can use or share your information for health research and/or for grants as permitted by law.

Comply with the law

We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law. If there was ever a time that we were asked to respond to an organ and tissue donation requests and/or work with a medical examiner or funeral director, we would only share your information as permitted by law.

Address workers' compensation, law enforcement, and other government requests

We can use or share health information about you:

- For workers' compensation claims For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

Respond to lawsuits and legal actions

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

Incidental Uses and Disclosures

In the course of providing services to you and other clients, there will be incidental uses and disclosures of your health information. We will try to limit such uses and disclosures, but we cannot ensure that no such incidental uses and disclosures will not occur.

Example: During your receiving of services or in the waiting area, other individuals may overhear a discussion of your health information.

No Protection After Disclosure to Others

We protect your health information while we have it. Sometimes, we may share your information with people or organizations that do not have to follow HIPAA, such as family members or others you choose. Once we share your information with someone who is not required to follow HIPAA, it may no longer be protected by HIPAA and could be shared again.

Our Responsibilities

We are required by law to maintain the privacy and security of your protected health information.

- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind. You can use the contact information at the beginning of this notice.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

SUD Treatment Information.

If we receive or maintain any information about you from a substance use disorder treatment program that is covered by 42 CFR Part 2 (a “Part 2 Program”) through a general consent you provide to the Part 2 Program to use and disclose the Part 2 Program record for purposes of treatment, payment or health care operations, we may use and disclose your Part 2 Program record for treatment, payment and health care operations purposes as described in this Notice. If we receive or maintain your Part 2 Program record through specific consent you provide to us or another third party, we will use and disclose your Part 2 Program record only as expressly permitted by you in your consent as provided to us.

In no event will we use or disclose your Part 2 Program record, or testimony that describes the information contained in your Part 2 Program record, in any civil, criminal, administrative, or legislative proceedings by any Federal, State, or local authority, against you, unless authorized by your consent or the order of a court after it provides you notice of the court order.

If we create or maintain records subject to 42 C.F.R. Part 2 and intend to use or disclose those records for fundraising for our benefit, we will first provide you a clear and conspicuous opportunity to opt out of receiving fundraising communications.

Notice Regarding Additional New Jersey State and Federal Law Protections.

There are certain types of highly confidential information that are specifically addressed in certain federal and state laws and regulations, and which further restrict the use and disclosure of this type of highly confidential information. This highly confidential information, including alcohol and substance abuse treatment information (including but not limited to SUD records protected under 42 C.F.R. Part 2), HIV and sexually transmitted disease-related information, mental health information, psychotherapy information, and pregnancy of minors, as well as some other sensitive information, are considered so sensitive that some federal and applicable state laws provide special protections for them. All uses or disclosures of such highly sensitive information must meet the requirements of such applicable law. Therefore, there may be greater protections under applicable law for such highly sensitive information. As mentioned above, please note that State confidentiality laws may impose additional or different requirements beyond HIPAA and Part 2.

Ask us if you have questions or concerns about the ways this type of highly confidential information may be used or disclosed.

[End of Notice of Privacy Practices]



We give help. We give hope.

1301 Springdale Road, Suite 150 | Cherry Hill, NJ 08003-2761
P: 856.424.1333 F: 856.424.7384 | jfcssnj.org

HIPAA NOTICE OF PRIVACY PRACTICES

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

I acknowledge that I have received a copy of the Notice of Privacy Practices and understand that I may ask questions about it at any time.

If you require further information or have questions, please contact the JFCS Privacy Officer at:
Phone: (856) 424-1333 / Fax: (856) 424-7384 / Email: privacyofficerJFCS@jfedsnj.org

Client Name

Name of Parent or Legal Guardian (if Parent or Legal Guardian is signing this document)

Relationship to Client (if Parent / Legal Guardian is signing this document)

Signature of Client (or Parent / Legal Guardian)

Date